COVID-19 HOTLINES

K-12 IMPORTANT CONTACT INFORMATION

Rhode Island Department of Health

COVID-19 Information Hotline

General Information Questions: (401) 222 - 8022

Monday – Friday: 7:30 AM - 7:00 PM Saturday – Sunday: 8:30 AM - 4:30 PM After hours: Call 211

Email: RIDOH.COVID19Questions@health.ri.gov

Rhode Island Department of Health

COVID-19 K-12 Testing for Students and Staff

To schedule a test call:

(844) 857 - 1814 This phone number goes live at 7:30 AM, September 14, 2020

7 Days a Week: 7:30 AM - 9:30 PM

*This service line is only for K-12 staff and students who have symptoms, have been identified as a close contact of a positive case, or are a classmate of a positive case.

Website: https://health.ri.gov/covid/testing/k-12/

Rhode Island Education Operations Center

The Education Operations Center functions as a resource for all LEAs, private, and independent schools to call/email with questions related to K-12 operations, facilities, support, and resourcing. Beginning September 14, 2020 LEAs may call:

(401) 451 - 1907 (401) 340 - 5370 (401) 340 - 7286

Main: (401) 277 - 1440 (operational September 17, 2020)

Email: outreachrhodeisland@gmail.com

#CrushCovidRI